

NEW PLANS  
SAME \$45 DEDUCTIBLE

NATIONAL HOME  
GUARANTEED  
HOME WARRANTY PLANS



.....  
HOME WARRANTY SERVICE AGREEMENT  
FOR BUYERS, SELLERS & HOMEOWNERS



.....  
(800) 597-0552  
nationalhomeguaranteed.com



# HOME WARRANTY



## WHAT IS A HOME WARRANTY?

A home warranty is a service plan which pays for the repair or reconstitution of covered home systems and major, built-in appliances that break down as a result of normal wear and tear. The service contract can be purchased by either the buyer or seller (or on behalf of buyer or seller) as part of a real estate transaction, or any homeowner presently living in their residence.

## WHY IS A HOME WARRANTY SO IMPORTANT?

Home warranties provide benefits to both parties in a residential real estate transaction. Warranties offer both home sellers, home buyers or homeowners valuable protection, during the term, against the high cost of repairing or reconstituting a home's mechanical systems and built-in appliances which break down due to normal wear and tear.

## FOR THE SELLER:

A home warranty is an important selling tool for anyone who is selling a home. By having a home warranty on your listed home, you are showing prospective buyers that you are backing up what you are selling. In fact, homes with a home warranty sell much faster and at a higher asking price than similar unprotected homes.

By having a home warranty on your listed home, you also receive coverage. If any covered item should break while your home is listed, all you need to do is call National Home Guaranteed. National Home Guaranteed will dispatch an authorized service technician. The technician will then call you for an appointment to fix the problem. Reimbursement will be made at time of closing.

You only pay for the policy when your home closes. The premium will be collected at closing and your buyer will have 12 months of coverage.

## FOR THE BUYER/HOMEOWNER:

Most home buyers use all of their available cash and credit to purchase a home. What if a major appliance, water heater or furnace malfunctions or stops operating altogether after the purchase? Who would you call? How will you afford the costs of repair?

The simple solution is a home warranty service contract. With a maximum deductible charge of \$45.00 for each occurrence of unrelated problems on each of the covered eligible items of equipment and one phone call to National Home Guaranteed, your covered systems will be repaired or reconstituted.

## CUSTOMER SATISFACTION

**National Home Guaranteed wants every customer to be satisfied with our product. We strive to be the best in our industry. If you have any questions about home warranty, call one of our 24 hour customer service representatives: 1-800-597-0552.**

**Colorado Residents:** This contract is governed by the provision of the "Colorado Consumer Protection Act" or the "Unfair Practices Act", Article 1 and 2 of Title 6 C.R.S. and the Plan holder may have a right to civil action under such laws, including obtaining the recourse of penalties specified in such laws.

**Utah Residents:** Coverage afforded under this contract is not guaranteed by the Property and Casualty Guaranty Association. Obligations of the provider under this service contract are guaranteed by funds held on deposit with the State of Utah. Should the provider fail to perform its obligations to its contract holders, the Insurance Commissioner may make equitable distributions to contract holders from funds held on deposit. This service contract or warranty is subject to limited regulation by the Utah Insurance Department. To file a complaint, contact the Utah Insurance Department.

**Washington Residents:** You may cancel upon demand and receive a full refund without penalty within the first thirty (30) days after the effective date of the Plan, or within 10 days of the delivery of the Plan to you. However, in the event services have been rendered, those costs will be deducted from the refund. A ten percent (10%) penalty per month shall be added to the refund not paid within (30) days of the request to cancel. If we cancel the Plan, we shall mail a written notice to you at the last known address contained in our records, at least thirty (30) days prior to cancellation. The notice shall state the reason and effective date of cancellation. Our prior notice of cancellation is not required if cancelled for the reasons stated above.



# NHG SERVICE AGREEMENT

*PLEASE READ THE CONTRACT BEFORE REQUESTING SERVICE*

## APPLICANT'S AGREEMENT

I apply for the coverage indicated and agree to pay the total amount due to the company. I have read and understand the terms of coverage stated herein. I further understand:

**1. NHG is not responsible or liable for: the repair or replacement of any pre-existing condition, unless pre-existing/unknown conditions coverage is added, (See section "SELLER, BUYER, Existing Homeowner and Renewal Customer" for definition); costs or reimbursement for services performed without its prior approval, consequential or secondary damages resulting from the failure of any covered or non-covered item(s) (consequential damage is defined as those damages that arise as a separate consequence or secondary claim of a primary claim). 2. Any request for covered service must be made to NHG during the coverage period. 3. Applicant grants the right to NHG to inspect the property. 4. This application will be accepted by NHG unless the applicant is notified in writing within 15 days, provided the plan fee is paid. You, the applicant, may cancel this transaction at any time prior to midnight of the third business day after the date of this transaction. Please see application for pricing and terms of payment.**

## YOUR OBLIGATIONS

This Service Agreement can only cover eligible equipment which is in place and in good working order and repair as of the effective date of the Agreement. You have a responsibility to make sure the equipment is properly qualified before you can expect coverage from NHG. For homes with multiple water heaters, air conditioners and/or heating systems, multiple coverage is required. Lack of multiple coverage will result in a determination of coverage by NHG. If you don't feel you have the ability to determine the condition of the equipment, you may want to hire a qualified inspector to help determine the condition of the equipment for you. Service contract holders should understand and be prepared to take the necessary precautions and steps to insure the well-being of family, home and property in the event of a total failure of a major system. NHG is not obligated for the removal or disposal of used or replaced major systems or appliances from their premises of origin to a certified disposal area. You have the responsibility to make sure the equipment is properly qualified before you can expect coverage from NHG.

## DEDUCTIBLES

The repair costs covered under this Agreement are subject to a maximum deductible charge of \$45.00 for each occurrence of unrelated problems on each of the covered, eligible items of equipment. This Agreement will be suspended automatically without further action on our part, and NHG shall have no further obligation to you under this agreement, if you refuse or fail to pay the charges or deductibles called for in this Agreement within 30 days. Through reimbursement, NHG will bear the cost of the deductible in the following situation: if, after inspection by a NHG approved contractor, a normally covered or contractually covered item is denied coverage for any reason. You, the applicant, will be responsible for any full payment of a service call that is NOT a repair because of defective equipment, but is only maintenance related.

## FOR THE SELLER

The Sellers Service Agreement is contingent upon the sale of the property to a qualified Buyer and upon the receipt by NHG of the full fee for a NHG Buyers Service Agreement. Upon completion of these conditions, NHG will reimburse the seller for those expenses properly authorized by NHG under the terms of the Agreement, less applicable deductible charges.

## SELLER, BUYER, EXISTING HOMEOWNER AND RENEWAL CUSTOMER

This Service Agreement is designed to help pay for the major costs associated with the repair of covered eligible equipment which breaks down due to normal wear and tear during the term of the Agreement provided the claims were properly reported to NHG and specifically approved by NHG. It is not designed to fix up pre-existing conditions; equipment that was not in good and proper operating condition as of the effective date of the Agreement. It was not designed to provide normal maintenance or cleaning, nor to provide service for problems caused by lack of proper maintenance or cleaning or due to misuse of equipment. It is also not designed for remodeling or upgrade/update situations. The following items are not covered for the first 20 days: Malfunction or improper operation due to rust or corrosion of appliances, water heater(s), heating systems(s), and/or air conditioning system(s), pools/spas, unless optional coverage/pre-existing condition is purchased. A policy will be sent within 15 working days of receipt of premium. It is not NHG's responsibility to pay for claims not reported to NHG during this time.

To be covered, the home must be occupied by the owner of the home (unless specifically approved otherwise by NHG), the equipment must be located permanently within the perimeter of the main foundation and attached garage. It must have been provided with the home by the seller or lessor, it must be in place and in good and proper operation at the time this Agreement goes into effect. The equipment must have been used normally and it must be specified as an eligible item and not excluded in this Agreement or the application of this Agreement. (See Covered Systems and Appliances for details.)

## NHG'S OBLIGATION TO YOU

Under the terms of this Agreement, NHG will pay the applicant the amount authorized by NHG for the repair to operating condition of the listed eligible equipment (depending on available parts), less applicable deductibles. Maximum amount of NHG's liability per occurrence shall not exceed \$3000.00 and notwithstanding anything to the contrary, herein, NHG shall not be obligated to pay more than \$20,000 for all claims covered under this contract. Repairs will be made with parts and materials of similar quality and kind to the covered equipment in the home.

## REPAIR AND REPLACEMENT

Amounts for decorative antique or specialty items will be limited to the policy's maximums less applicable deductible(s) under each specific section. NHG is obligated to pay for only the manufactured or worn out part. If parts are no longer available, NHG will allow you an amount equal to the estimated cost for that covered part. NHG has the sole option of choosing the service contractor to perform the work, and must approve all work before the work is begun.

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## TO MAKE A REQUEST FOR SERVICE

When you have problems with your covered equipment, **you must call NHG to report the problems before having any work done.** NHG will verify your Service Agreement, arrange for a qualified, local service contractor to check out the problems and will give you instructions for getting proper approval from NHG for the work necessary. All contractors utilized by NHG are independent third parties who are not employees of NHG or any NHG subsidiaries. NHG will not be responsible for any work done without prior notification and NHG's prior authorization. You are not authorized to make any commitments or obligations on NHG's behalf to the service contractor. **Any charges not specifically authorized by NHG will be solely your responsibility.** NHG's normal office hours are from 9 AM to 5 PM Mountain Time, Monday thru Friday. When a claim arises, call 1-800-597-0552. All claims calls are monitored 24 hours a day, 365 days a year. After normal business hours, weekends and holidays, any claim or emergency call is monitored and will be handled in the following manner: customer will call 1-800-597-0552 and at customer's request a contractor will be dispatched. If the homeowner requests NHG to have any of their contractors perform service outside of normal business hours, the contract holder will be responsible for payment of additional fees, including overtime charges. Otherwise, with the approval of homeowner, service work will be scheduled during normal working hours. NHG will not be responsible for providing service work if you contact us after this Agreement has expired even if the malfunction occurred earlier. NHG will not reimburse contract holder for services performed without NHG's prior authorization. If for any reason NHG's monitoring system does not respond, in the above mentioned emergency situation, after normal business hours, contract holder will be reimbursed any expenses incurred less the deductible.

## TERMS OF THIS AGREEMENT

The services called for in this Agreement are provided for the Buyer during a period of 12 months from the effective date, unless this Agreement has been cancelled earlier under the provisions of this Agreement. This agreement is not effective unless full fee is received by NHG within 15 days of the closing date of the sale of the home or occupancy by the home buyer, whichever comes first. Sellers coverage is for up to 6 months and may be renewed for an additional 6 months.

Service calls are monitored 24 hours a day, seven days a week. **Service calls will be dispatched by NHG** to an authorized service technician immediately and dispatched within 36 hours during normal business hours and 48 hours on weekends and holidays. **NHG has the sole right to select the technician to perform service.** NHG will not reimburse for services performed without its approval.

Services are performed during normal business hours. There is a maximum deductible charge of \$45.00 for each occurrence of unrelated problems on each of the covered eligible items of equipment. Homeowner is to pay this amount to the service technician at the time of service.

## ADDITIONAL EXCLUSIONS UNDER THE AGREEMENT

NHG is not obligated to pay for service for:

- a) **Any home equipment not listed in Agreement**, or listed as excluded on the Application for this Agreement, or any commercial systems or equipment used for domestic purposes.
- b) Any home equipment leased by you or otherwise not owned by you.

c) Roofs, (unless specified roof coverage added) flashing, eaves, down spouts, gutters, walls, doors, ceilings, windows, slabs, foundations or basement walls or any structural items. Water seepage due to outside flow, including backup through sewers or drains.

d) Any equipment or system encased in or below concrete, or any equipment, pipe or system covered by asbestos.

e) Any utility lines, sewer or piping outside the home, including: power lines, underground wiring, water lines or natural gas lines to the residence. Any gas leak situations requiring special investigation, research or specialized equipment to locate the gas leak. Pressure regulators inside or outside the home, collapse of piping, damage caused by roots or sewer stoppages which cannot be cleared with up to 100 feet of sewer machine cable from inside the home.

f) Adaptive, consequential or connective items which have not failed but may be replaced when installing a failed item.

g) Any light bulbs, filters, pulleys, belts, Freon (see air coverage), Freon recapture, lubricants or other cleaning or general maintenance type items or charges.

h) Any rusted condition to tubs, tanks, lines, casings or components or any items failing due to rust, dirt or material buildup, corrosion, or improper maintenance. (Rust exclusion does not apply to water heater.)

i) Lack of adequacy, efficiency or capacity of any system due to low water volume or pressure, undersized equipment, improper installation, mineral or dirt build-up in lines, tanks or A/C cooling/condenser coils. Also excludes impurity or discoloration of water and low water volume or pressure due to mineral build-up, pipe rattling and plumbing noise and any odor emanating therefrom.

j) Heating and/or cooling units used for any building other than the actual resident structure; such as a garage, porch, carport or shed. Central systems which serve the residence but are located in another structure are eligible.

k) Electrical, plumbing or gas service both to and from non-covered systems or non-covered optional systems (i.e. ice-maker water lines).

l) The electric voltage, power or gas supply has been inadequate, or the plumbing outside of the residence has failed.

m) Any item that has been discontinued by the manufacturer for being obsolete.

## OTHER LIMITATIONS OF NHG'S OBLIGATIONS

NHG is not responsible for primary, secondary, or consequential damages caused by equipment failure, delays, negligence or improper provisions of services. NHG is not responsible for primary or secondary repairs or replacements made necessary by repair or replacement work. Additional work, cost or manpower, beyond conventional aggregates, could be required or incurred. You are responsible for this additional work, cost or manpower, for example, the cost of gaining access to the equipment and for closing and restoring the access route. NHG is not liable for delays in obtaining parts for covered items. NHG is not responsible for repair, replacement, or corrections required by state or federal laws, local ordinances, building codes, or requirements for qualification for government insured mortgages or loans, or any expenses related to poly butylene piping or their appurtenances, asbestos materials, toxic chemicals, radon, dioxin, etc. NHG is not obligated for the cost of repair or service of any eligible home equipment which fails or malfunctions under the following circumstances:

a) Any equipment which has been altered or improperly installed, maintained/serviced or has missing parts.

b) If the eligible equipment has been added to or subjected to extraordinary or non-intended use.

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c) The electric voltage, power or gas supply has been inadequate, or the plumbing outside the residence has failed.

d) Acts of God, outside perils, wind, rain, freezing, lightning, mischief, neglect, misuse, vandalism, secondary or consequential damages, accidents, occurrences outside normal use and service, or any cause which typically may be covered by extended coverage homeowner's insurance, as it is commonly known.

e) NHG will not provide service during the period of any abandonment of the property exceeding 30 consecutive days, unless specifically approved in advance by NHG.

f) NHG does not cover cost for cranes or other lifting equipment.

g) NHG is not, under any circumstance, responsible for anything to do with mold, mildew, fungus or any kind of this result as it pertains to any covered or non-covered items.

#### **ASSIGNMENT OF WARRANTIES**

To make this Agreement effective, you agree to complete all forms, releases, requests and verifications of service we may require to provide for repair. If an eligible piece of equipment is covered by another guaranty or warranty during the term of this Agreement you will authorize NHG to act for you in accepting or declining claims. NHG is not liable when a manufacturer has gone out of business or will not stand behind their product. You also agree to give entrance to the property, on a reasonable basis, so the work called for in this Agreement can be completed.

#### **CONDOMINIUMS AND MULTIPLE UNITS**

Where the premises covered by this Agreement is a condominium or multiple unit, obligations are limited to the confines of the unit. No common equipment is eligible for coverage.

#### **TRANSFER, SUSPENSION AND CANCELLATION**

This contract may be transferred, assigned or cancelled by the homeowner during the 12 month coverage period at a cost of \$49.00. Upon cancellation, a refund will be made to the contract holder prorating the contract fee paid by the number of months remaining minus all claims, expenses paid and cancellation fee to date. If NHG or contract holder cancels this contract in the first 60 days, a 10 day notice will be provided to the contract holder prior to cancellation through first class mail. If NHG or contract holder cancels this contract after 60 days, a 30 day notice will be provided to the contract holder prior to cancellation through first class mail. NHG can cancel this contract for material misrepresentation, breach of contract or substantial change in the risk assumed. To the extent that the terms of this Agreement do not comply with governing state law, all forms are deemed to be modified to so comply. Any provisions inconsistent with state law shall be deemed void.

#### **WAIVER**

By waiving a right under this Agreement, NHG does not make it a continuing waiver, and NHG does not waive permission or make any subsequent waiver of other rights.

#### **FURTHER LIMITATIONS OF OUR LIABILITY**

This Service Agreement is in lieu of any and all other warranties or marketing materials, claims or assertions expressed or implied with reference to this Service Agreement. No other person, agent or broker is authorized to assume any other liability. All implied warranties are excluded, including the implied warranty of merchantability. NHG assumes no liabilities other than those specified in this Agreement.

#### **LEASE OPTIONS**

Coverage on lease options is available for the lessee only and begins upon payment of plan fee and receipt of application by the Company. Coverage continues for one full year from that date.

#### **RENEWALS**

This Agreement may be renewed where permitted by state law. In that event, homeowner will be notified by NHG and the prevailing rate and terms of renewal will be agreed to by both parties.

#### **SERVICE WORK ENDORSEMENT**

If service work performed under this Agreement should fail, NHG will make the necessary repairs without an additional deductible for a period of 90 days on parts and 30 days on labor.

#### **ARBITRATION**

Any matter in dispute between you and NHG will be subject to arbitration as an alternative to court action pursuant to the rules of the American Arbitration Association or other recognized arbitrator, a copy of which is available on request and can be obtained from the Company. Any decision reached by arbitration shall be binding upon both you and NHG. The arbitration award may include attorney's fees if allowed by state law and may be entered as a judgment in any court of proper jurisdiction.

#### **CLASS ACTION WAIVER**

Any claim against this service agreement or its owner must be brought in the parties individual capacity and not as a Plaintiff or class member in any purported class, collective, representative, multiple Plaintiff, or similar proceeding ("class action"). The parties expressly waive any liability to maintain any class action in any forum. Any claim that all or part of this class action waiver is unenforceable, void, or voidable may be determined only by a Court of competent jurisdiction and not by an arbitrator.

#### **\$45 Deductible per repair per occurrence**

Home owner pays a \$45 deductible for each repair claim.

*If you don't use **NHG Home Warranty**, by all means use one of the other approved home warranty companies!*

Proud member of:

**NATIONAL HOME SERVICE  
CONTRACT ASSOCIATION**

<http://homeservicecontract.org>



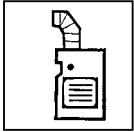
*The NHSCA is a non profit industry trade organization of member companies serving home service contract providers and consumer interests throughout the U.S.*

*The NHSCA represents the nation's premier home service contract providers. Quality minded companies that service, repair or replace your household systems and appliances for one annual fee.*



# COVERED SYSTEMS & APPLIANCES

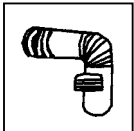
## STANDARD COVERAGES



### CENTRAL HEATING SYSTEM

**INCLUDES:** Gas, oil or electric units up to two (2) units. Any units over two (2) cost \$60 per unit. Space or area type heating units are covered only where there is no central heating system. Parts which are discontinued or unavailable, which would therefore necessitate a furnace replacement, will be allowed \$500 less applicable deductible, regardless of cost of part(s). Programmable thermostat systems shall be limited to a maximum amount of \$100 less applicable deductible(s) during the life of this service agreement. Heat pump units require optional coverage. See Optional Coverages. When heating system replacement is necessary, SEER and HSPF Standards will be adhered to if required or when settlement check is not dispersed to applicant. Boiler, steam, hot water, heat pump or radiant heating systems, or components and accessories thereto shall be limited to a maximum coverage or \$1,500 less applicable deductible(s).

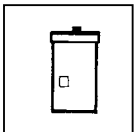
**EXCLUDES:** Pipes or vents below or enclosed in concrete; cable heat, specialty zoning or zone panels including electronic components thereof, electric air cleaners, humidifiers, and solar heating systems and their components. NHG will pay up to \$10 per pound, per occurrence for refrigerant; customer is responsible for any amount over that.



### SHEET METAL DUCT WORK

**INCLUDES:** Forced-air duct systems, metal venting for furnaces, air conditioning and water heaters.

**EXCLUDES:** Ducts below or encased in concrete, any specialty damper systems or any dealings with asbestos or other toxic materials.



### CENTRAL VACUUM

**INCLUDES:** All mechanical system components and parts.

**EXCLUDES:** Duct work – Blockage – Accessories. NHG will pay no more than \$400 in the aggregate during the Contract Period.



### INTERIOR PLUMBING SYSTEM

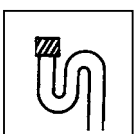
**INCLUDES:** Interior water pipes, waste pipes and sump pumps.

**EXCLUDES:** Garbage disposal or drains clogged by unsuitable foreign matter, pipes outside the home, pipes below or encased in concrete, septic tanks and systems, ejector pumps, saunas or steam rooms, water tanks, drain tile, pressure tanks, sewer and water laterals, and connections and pipes for lawn sprinkling systems. Items related to well pumps or indoor or outdoor spas, whirlpools or swimming pools are excluded unless specifically covered under the Optional Coverage.

### PLUMBING FIXTURES

**INCLUDES:** Faucet assemblies, lavatories, bathtubs, commodes and drain traps. Maximum coverage up to \$300 per fixture less applicable deductible(s).

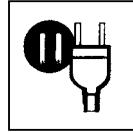
**EXCLUDES:** Shower enclosures, Roman tub fixtures, shower base pans, toilet lids and seats, cracks and/or chips in porcelain units. Interior "Whirlpool or Jacuzzi" type tubs or equipment are excluded unless specifically covered under Optional Coverage.



### SEWER STOPPAGES

**INCLUDES:** Covers only main sewer line stoppages (limit one claim per year) which can be cleared with up to 100 feet of sewer machine cable from a specific interior or exterior clean out.

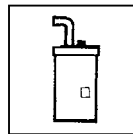
**EXCLUDES:** All bath tub, shower, sink or floor drains, sewer lines clogged with unsuitable foreign matter, sewer lines clogged by feminine or male hygiene products, roots, collapsed piping, hydro jetting or camera investigation. Any toilet removal costs if no specific clean out is available.



### INTERIOR ELECTRICAL SYSTEM

**INCLUDES:** Interior wiring, fuse or breaker panels, switches and receptacles.

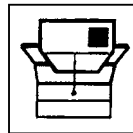
**EXCLUDES:** Lighting and electrical fixtures, ceiling and attic fans, power vents, bathroom heaters and fans, telephone, alarm, audio, video, computer, low voltage wiring, aluminum wiring, and problems caused by overload situations or code violations.



### WATER HEATER

**INCLUDES:** Gas or electric units, with similar capacity, parts and/or units, up to 75 gallons in capacity, \$1,000 maximum. Diagnosis, repair or replacement of tank less, oil, or power-vent water heaters, \$800 maximum.

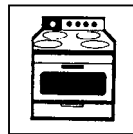
**EXCLUDES:** Solar, special vented or specialty boiler water heating systems and their components.



### GARAGE DOOR OPENER

**INCLUDES:** All parts and components.

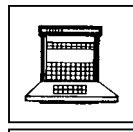
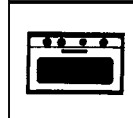
**EXCLUDES:** Transmitters, garage doors, chain, track and spring systems.



### APPLIANCE COVERAGE

**INCLUDES:** Appliance coverage is limited to built-in appliances only. If range, oven, dishwasher, trash compactor or microwave is not built-in, NHG will cover item with a serial# accompanying application. \$1,000 maximum to diagnose, repair or replace microwave/oven combination units. Coverage is limited to appliances less than 20 years of age if and only if parts cannot be found because of discontinuation. Refrigerators, freezers, washers and dryers are excluded unless specifically covered under optional coverage.

**EXCLUDES:** Water softeners, fire, smoke and burglar alarms, intercoms, telephone equipment, ceiling fans and door bells.



### DISHWASHER (see appliance coverage above)

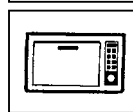
**INCLUDES:** All parts and components.

**EXCLUDES:** Racks, agent and soap dispensers, knobs and dials, baskets and rollers, hinges, non-working components and doors bent by application of weight, non-working components.



### GARBAGE DISPOSAL

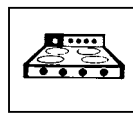
**INCLUDES:** All parts and components



### MICROWAVE OVEN (see appliance coverage above)

**INCLUDES:** All parts and components.

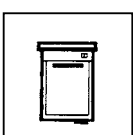
**EXCLUDES:** probe assemblies, incidental and or functionally non-concurrent timers and clocks, interior linings.



### RANGE, OVEN, COOKTOP, HOOD (see appliance coverage above)

**INCLUDES:** All parts and components.

**EXCLUDES:** Racks, rotisseries, probe assemblies, knobs and dials, incidental and/or functionally non-concurrent timers and clocks, venting.



### TRASH COMPACTOR (see appliance coverage above)

**INCLUDES:** All parts and components.

**EXCLUDES:** Lock and key mechanisms, removable receptacles.

OPTIONAL COVERAGES CONTINUED...



# OPTIONAL SYSTEMS & APPLIANCES

## OPTIONAL COVERAGES

Provided only if the appropriate additional fees for such coverage are received by NHG. Subject to all terms and conditions of the Service Agreement.



### CENTRAL AIR CONDITIONING

**INCLUDES:** Electric forced-air central air conditioning or evaporative cooler systems, up to two (2) units. Any units over two (2) cost \$60 per unit (Gas-fired Central A/C units may be covered only if they are individually and specifically approved by NHG before coverage begins.) Heat pump units require Air Conditioner Coverage. Any unit 20 years of age or older will be subject to an additional inspection by NHG. When air conditioning system replacement is necessary, SEER and HSPF Standards will be adhered to if required or when settlement check is not dispersed to applicant.

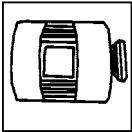
**EXCLUDES:** All types of wall and window units, registers and grills, condenser casings, filters, coil cleaning and water towers. NHG is not liable for any roof damage on roof mounted units, removal of patios or landscaping and proper installation of concrete slab(s). Excludes AC units rated over 5 tons capacity. NHG will pay up to \$10 per pound, per occurrence for refrigerant; customer is responsible for any amount over that. Inaccessible or non-visible coil lines.



### HEAT PUMP

**INCLUDES:** Same coverage and maximums as Central Heating System.

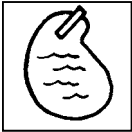
**EXCLUDES:** Same as Central Air Conditioning above.



### WELL PUMP

**INCLUDES:** All parts and components of well pump utilized for main residence only. Maximum coverage of \$500 less applicable deductible(s).

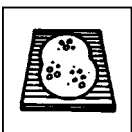
**EXCLUDES:** Pressure and storage tanks, well casings, exterior electrical lines or piping, pulling pump or redrilling of wells.



### SWIMMING POOL EQUIPMENT OR SPA EQUIPMENT

**INCLUDES:** Components and parts of the circulation pump, circulator pump controls and gauges, motor, filter tank, gaskets, relays, impellers, back flush valves and above ground plumbing lines running to and from pool or spa. Any unit 10 years or older will be subject to an approved inspection by NHG.

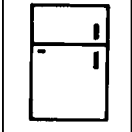
**EXCLUDES:** Concrete encased or underground plumbing and electrical lines, heaters, liners, lights, code violations, structural defects, solar heaters, cleaning equipment, filters and pool sweeps, portable units and their respective components, pool covers and any auxiliary motors or pumps.



### INTERIOR WHIRLPOOL EQUIPMENT

**INCLUDES:** Interior Whirlpool or Jacuzzi type tub components: includes tub, circulation system (including piping, pump/motor, inlets or outlets), electrical controls and wiring.

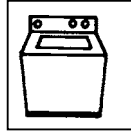
**EXCLUDES:** Gaining or closing access route.



### KITCHEN REFRIGERATOR & FREEZER

**INCLUDES:** All parts and components. Maximum limit of \$2,000.

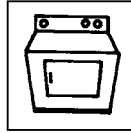
**EXCLUDES:** Shelves, racks, ice makers, ice crushers, liquid and ice dispensers and their respective components, interior thermal shells, food spoilage, plastic mini tubs, agent dispensers, knobs and interior electrical system dials.



### CLOTHES WASHER

**INCLUDES:** All parts and components.

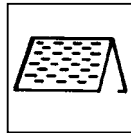
**EXCLUDES:** Agent dispensers, filler screens, knobs and dials, damage to clothing.



### CLOTHES DRYER

**INCLUDES:** All parts and components.

**EXCLUDES:** Lint screens, venting, knobs and dials, damage to clothing.



### ROOF ENDORSEMENT

Upon receipt of payment of the additional premium for this endorsement, NHG will repair leaks that occur in the roof of the structure(s) covered by the underlying home warranty contract, provided such leaks are the result of normal wear and deterioration. Roof repairs will be limited to \$1,000 per contract.

**NOT COVERED:** Leaks that occur in a deck or balcony when said deck or balcony serves as the roof of the structure below, and leaks that result from or that are caused by roof mounted installations, unworkmanlike construction or repairs, missing or broken roof shingles or tiles, persons walking or standing on the roof, failure to perform normal maintenance to roof and gutters, and acts of God are not covered, nor does coverage extend to leaks manifested prior to the effective date of the contract. Sunrooms and skylights.



### PRE-EXISTING/UNKNOWN CONDITIONS

If at the time coverage begins, NHG, Buyer, Seller, Real Estate Broker/Agent, Real Estate Inspector and/or Homeowner has no knowledge of an existing defect and a pre-existing defect is found at the time service is provided - that item will be covered. This coverage is limited strictly to those items for which coverage has been originally extended. (See section "SELLER, BUYER, Existing Homeowner and Renewal Customer" for definition.)

**EXCLUDES:** Code violations and improper installation.

## VALUE-ADDED SERVICES AND COVERAGES

Provided at additional cost

- NEW CONSTRUCTION WARRANTY (4-YEARS)
- RE-KEY SERVICE
- RE-PROGRAM GARAGE DOOR TRANSMITTERS
- EXTERIOR SEWER LINE TO STREET (PUBLIC SERVICE)
- EXTERIOR WATER LINE TO STREET (PUBLIC SERVICE)
- AFTER-INSPECTION REPAIR SERVICE

Call for a quote: 1-800-597-0552



# APPLICATION & PRICING

**NEW PLANS**  
SAME \$45 DEDUCTIBLE

## STANDARD COVERAGES -

These items are INCLUDED in Standard Prices:

	Standard \$325	Standard Plus \$375	Plus Favorite \$400	Premier Favorite \$475
<b>CENTRAL HEATING SYSTEM</b> (2 units included)	✓	✓	✓	✓
<b>PLUMBING SYSTEM</b>	✓	✓	✓	✓
<b>SEWER STOPPAGES</b>	✓	✓	✓	✓
<b>ELECTRICAL SYSTEM</b>	✓	✓	✓	✓
<b>GARAGE DOOR OPENER</b>	✓	✓	✓	✓
<b>WATER HEATER</b>	✓	✓	✓	✓
<b>APPLIANCES</b> (range, cooktop, oven, microwave, dishwasher, trash compactor)	✓	✓	✓	✓
<b>GARBAGE DISPOSAL</b>	✓	✓	✓	✓
<b>CENTRAL VACUUM</b>	✓	✓	✓	✓

## OPTIONAL COVERAGES

Options below are ADDED to the Standard Prices:

<input type="checkbox"/> <b>AIR CONDITIONERS/COOLERS</b> (2 units included)	\$60	✓	✓	✓
<input type="checkbox"/> <b>REFRIGERATOR</b>	\$40		✓	✓
<input type="checkbox"/> <b>CLOTHES WASHER</b>	\$40			✓
<input type="checkbox"/> <b>CLOTHES DRYER</b>	\$40			✓
<input type="checkbox"/> <b>ADDITIONAL HEATING UNIT(S)</b>	\$60 each			
<input type="checkbox"/> <b>ADDITIONAL AIR CONDITIONER/COOLER(S)</b>	\$60 each			
<input type="checkbox"/> <b>ADDITIONAL GARAGE OPENER(S)</b>	\$40 each			
<input type="checkbox"/> <b>ADDITIONAL WATER HEATER(S)</b>	\$40 each			
<input type="checkbox"/> <b>ROOF COVERAGE</b>	\$100			
<input type="checkbox"/> <b>PRE-EXISTING/UNKNOWN CONDITION</b>	\$100			
<input type="checkbox"/> <b>SWIMMING POOL EQUIPMENT</b>	\$150			
<input type="checkbox"/> <b>SPA EQUIPMENT</b>	\$150			
<input type="checkbox"/> <b>COMMON POOL AND SPA EQUIPMENT</b>	\$150			
<input type="checkbox"/> <b>WELL PUMP</b>	\$60			
<input type="checkbox"/> <b>INTERIOR WHIRLPOOL EQUIPMENT</b>	\$60			
<input type="checkbox"/> <b>FREEZER</b>	\$40 each			
<input type="checkbox"/> <b>ADDITIONAL VALUE-ADDED SERVICES</b>	(call)			

Optional Coverage items – Sub Total \$ \_\_\_\_\_

## PRICE BY PACKAGE OR À LA CARTE

<b>Condo Coverage</b>	\$295
<b>Standard Coverage</b>	\$325
<b>Standard Plus Coverage</b>	\$375
<b>Plus Favorite Coverage</b>	\$400
<b>Premier Favorite Coverage</b>	\$475

Call for coverage on any custom packaging, manufactured homes, duplex or multiple units.

Optional Coverages	\$ _____
<b>Total</b>	\$ _____

This is an application and advertisement only. Any updated changes or clarifications on coverages will be noted online at NationalHomeGuaranteed.com, and on the actual numbered contract that is mailed to each client.

## APPLICANT

Homeowner / Investor  Buyer  Seller

Applicant \_\_\_\_\_

Covered Property Address \_\_\_\_\_

City, State, Zip \_\_\_\_\_

Applicant's Phone \_\_\_\_\_

Applicant's email \_\_\_\_\_

REAL ESTATE COMPANY \_\_\_\_\_

RE Agent Name \_\_\_\_\_

RE Agent email \_\_\_\_\_

RE Agent Phone \_\_\_\_\_

RE Company Name \_\_\_\_\_

## ESCROW OR TITLE COMPANY

Company \_\_\_\_\_

Officer Name \_\_\_\_\_

Officer email \_\_\_\_\_

Escrow or Title Phone \_\_\_\_\_

Estimated Date of Closing \_\_\_\_\_

Escrow or File # \_\_\_\_\_

## CORPORATE OFFICES

direct: 800.597.0552 | facsimile: 801.274.0565  
1935 East Vine Street, Suite 140, Salt Lake City, UT 84121

**ORDER ONLINE 24/7 NationalHomeGuaranteed.com**  
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Ask about our **Value-added Services** when ordering  
(see "Optional Coverages" listing in brochure and online)